



Healthwatch York

Updates, highlights, things to watch

A whistlestop tour of recent stuff

- Including some things you will already know
- Some things we think you'd be happy to hear about
- Some things to think about



Archways closure

Archways closure

- Approached the Press to encourage feedback to the team
- Had contact with 19 individuals
- Used this as basis for report to Health Scrutiny meeting
- Now involved in further work on intermediate care



Wheelchair / Equipment services



ANNEX 1



Readability work

- Significant increase in demand for this work
- Supporting organisations to improve their communication with the public



Accident & Emergency Report



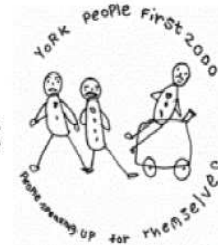
ANNEX 1



Access to GP Services report



Access to GP Services



ANNEX 1



Antenatal & Postnatal Services report

- Presented to Health & Wellbeing Board on 23rd November
- Responding to questions about availability of face to face antenatal services



Joint reports

- Worked with colleagues across Yorkshire & the Humber to look at community dentistry for NHS England
- Also, initiated a report looking at what we already know about STP priority areas across the Humber Coast & Vale ‘footprint’



Evaluation of 2015/16

- Focussed this year on key statutory stakeholders
- 93% of respondents agree 'Healthwatch York understands what is happening in relation to health and social services in York'
- 82% agreed that 'Healthwatch York involves the public in the work they do'



On the radar



ANNEX 1



Next up

- Homecare survey –
<https://www.surveymonkey.co.uk/r/homecareyork>

Out now, open until 6th January

- Unity Health Appointment changes survey closes shortly
<https://www.surveymonkey.co.uk/r/UnityYork>



Next up

- CHC report to complete before end of year
- Dementia report going to HWBB in January
- Gearing up for new contract from 1st April



Want to know more?

- Find ALL our reports at <http://www.healthwatchyork.co.uk/our-work/hw-york-publications/>



Any questions?



ANNEX 1



Get in touch

Healthwatch York

15 Priory Street, York, YO1 6ET

Tel: 01904 621133

Email: healthwatch@yorkcvs.org.uk

Website: www.healthwatchyork.co.uk

Twitter: @healthwatchyork

Like our facebook page

